

# How to White List

# **ECUPRO1** Software

in your Anti-Virus software to avoid false alerts.

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Download and install the latest version of ECUPRO1 Software. From the website.

#### ECUPRO1 Software

If your AV software flags it as a Trojan and will not let you download it, you will have to turn off your Live Protection for a few minutes to download and install the software. Then Whitelist it in your AV software.

## Windows Defender (Windows Security)

### The following outlines how to achieve this in Windows Defender AV.

#### The end of this document lists how to whitelist for other common AV software.

If ECUPRO1 Software that Windows Security has detected as malicious, you can stop Windows Security from alerting you or blocking the program by adding the file to the exclusions list.

Follow the instruction below:

#### WINDOWS 10:

- 1. Go to Start > Settings > Update & Security > Windows Security > Virus & threat protection.
- 2. Under Virus & threat protection settings, select Manage settings.





## And then under Exclusions, select Add or remove exclusions.

Windows Security		- 6 ×
←	Exclusions	
=	Add or remove items that you want to exclude from Microsoft Defender Antivirus scans.	Have a question?
Virus & threat protection		Aller Herly
A Account protection	+ Add an exclusion	Help improve Windows Security Give us feedback
00 Firewall & network protection	Ein-	
App & browser control	Folder	Change your privacy settings
旦 Device security	Firetype	View and change privacy settings for your Windows 10 device.
Oevice performance & health	Process	Privacy settings
A Family options		Privacy dashboard
да, ramuy options.		Privacy Statement
Settings		

Press button Add an exclusion and select the folder and click "Select Folder" to add it to the Exceptions list. (default location is C:/Program Files (x86)/EcuPro1)

<ul> <li>Exclusions</li> <li>Add or remove items that you want to exclude from Microsoft Defender Antivirus scans.</li> <li>Virus &amp; threat protection</li> <li>Account protection</li> <li>Account protection</li> <li>Firewall &amp; network protection</li> <li>Select Folder</li> <li>Select Folder</li> <li>Corganize ~ New Folder</li> <li>Device security</li> <li>Device performance &amp; health</li> <li>Desktop</li> </ul>	
Account protection     + Add an exclusion       %P     Firewall & network protection     Select Folder       App & browser control     € → * ↑ ○ < Local Di → Program Files (x86) → * ♂ Search Program Files (x86) ♪	Have a q Get help
61/9       Firewall & network protection       Select Folder       X         App & browser control	Give us fe
App & browser control       € → ~ ↑        • Local Di → Program Files (x86) →        ♥       Search Program Files (x86)        ●         □       Device security       0rganize • New folder       IEI • @       ●         ♥       Device performance & health       3 D Objects       ■       ECUPRO1       11/3/2022.11/29 PM       File folder	
Device security     Organize • New folder     III • Organize • Organize • New folder       Image: Device security     Image: Device performance & health     Image: Device performance & health       Image: Device performance & health     Image: Device performance & health     Image: Device performance & health       Image: Device performance & health     Image: Device performance & health     Image: Device performance & health	Change y
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Desktop	Privacy se
Kamily options     Documents       Documents     Documents       Documents     Documents       Pictures     Videos       Local Disk (C:)     Local Disk (C:)	Privacy di Privacy St
v «	
Folder: ECUPRO1 Select Folder Cancel	



WINDOWS 11:

You can follow to this link: <u>https://support.microsoft.com/en-us/windows/add-an-exclusion-to-windows-security-811816c0-4dfd-af4a-47e4-c301afe13b26#ID0EBF=Windows\_11</u>

The following section lists how to add a program to the whitelist in other common AV software. You may not have the same software, but the process is the same.



## Avast Anitvirus

Open the Avast Antivirus user interface and select  $\equiv$  Menu  $\blacktriangleright$  Settings.



Ensure the General tab is selected, then click Exceptions.

	× Settings		Q, search
	C General	Languages Update Notificatio	Exceptions Choose specific files, folders or websites to exclude from all of our shields and scans.
	Protection	Exceptions	
	Privacy	Blocked & Allowed apps Password	
	0 Performance	Personal Privacy Troubleshooting	
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## Click the Add Exception button.

Avast Prem	Settings		
() Some	General	Languages Update	Exceptions Choose specific files, folders or websites to exclude from all of our shields and scans.
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Andrewski)	Protection	Exceptions	
		Blocked & Allowed	

Click Browse, open the list to show the folder you have installed the ECUPRO1 software to. (default location is C:/Program Files (x86)/EcuPro1) tick the box next to the EcuPro1 folder, then click OK.

	×	
Add exception		
For specific web address, folder, executable file, or MIME	type	
For specific web address, folder, executable file, or MIME Create exception for path, web page or browse loca	tion  Select the areas  Common Desktop  Common	X X
	OK Cancel	
	CARCO	



## AVG

1. Double-click the AVG icon in the bottom-right corner of the taskbar -- in the system tray -- to open the AVG Control Panel.

2. Double-click "Anti-Virus" in the Control Panel to view its settings.

3. Click the "Manage exceptions" button.

4. Click the "Add Path" button to add an entire folder to the Exceptions list or "Add File" button to add a single file to the list.

5. Select the folder or file and click "OK" to add it to the Exceptions list. (default location is C:/Program Files (x86)/EcuPro1)

6. Click "Apply" to apply the new settings.

7. Click "OK" to close the AVG Advanced Settings window.

## Norton AV

1. Click the "Settings" link in the Norton Antivirus window to navigate to Settings. The Computer tab is selected by default.

2. Click the "Antivirus and SONAR Exclusions" link and then click the "Configure" link next to "Items to Exclude from Scans." The Scan Exclusions window opens.

3. Click the "Add" button, then the "Browse" button. Select the file you want to exclude from scans and click "OK" twice to add the file to the Exclusions list. You can select an entire folder, and all its subfolders, if you want to exclude a group of files. (default location is C:/Program Files (x86)/EcuPro1)

4. Click "Apply" and then "OK" to apply and save the new settings.

5. Click the "Configure" link next to "Items to Exclude from Auto-Protect, SONAR and Download Intelligence Detection."

6. Use the same method to add the file or folder to the Auto-Protect, SONAR and Download Intelligence Detection Exclusions list.

7. Click "OK" to return to the main Norton Antivirus window.



# McAfee

1. Type "VirusScan Console" at the Start screen and press "Enter."

2. Right-click "On-Access Scanner" listed in the left window pane and select "Properties."

3. Click "All Processes, Detection, Exclusions" and select the "Exclusions" tab.

4. Click the "Add" button, click "Browse" and select the folder or file you want to add as an exception. (default location is C:/Program Files (x86)/EcuPro1)

5. Click "OK" in the "Add Exclusions Item" dialog box and click "OK" in the "Set Exclusions" prompt.

6. Click "Apply" in the "On-Demand Scan Properties" window and click "OK" to save your settings.