



# How to White List ECUPRO1 Software

in your Anti-Virus software to avoid false alerts.

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Download and install the latest version of ECUPRO1 Software. From the website.

### [ECUPRO1 Software](#)

If your AV software flags it as a Trojan and will not let you download it, you will have to turn off your Live Protection for a few minutes to download and install the software. Then Whitelist it in your AV software.

## Windows Defender (Windows Security)

**The following outlines how to achieve this in Windows Defender AV.**

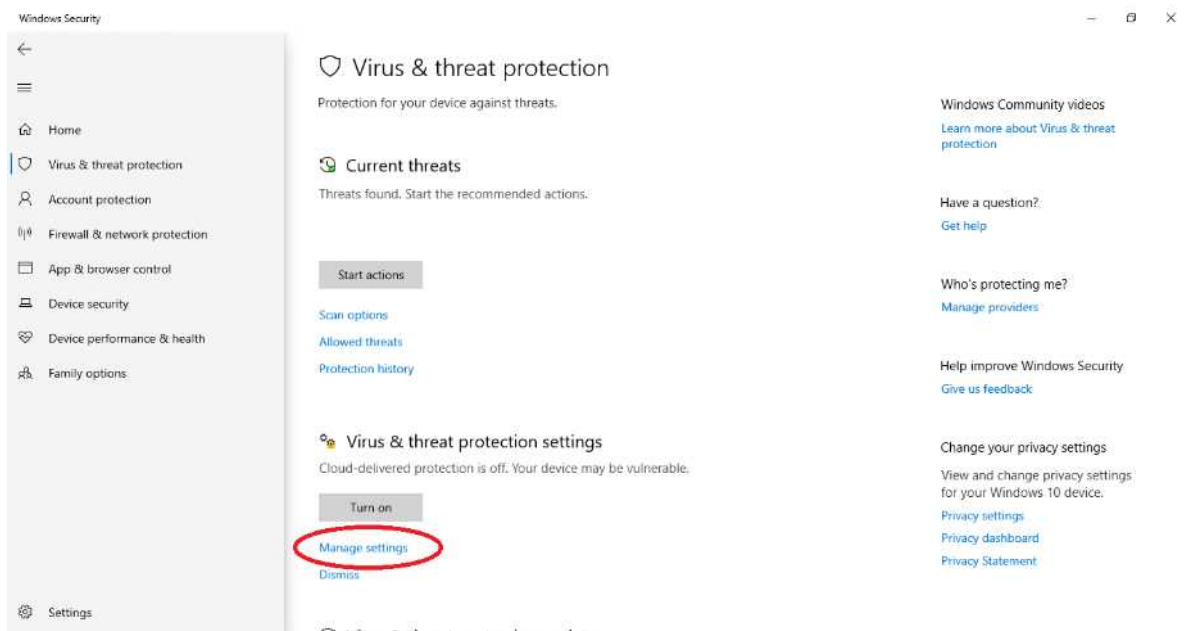
**The end of this document lists how to whitelist for other common AV software.**

If ECUPRO1 Software that Windows Security has detected as malicious, you can stop Windows Security from alerting you or blocking the program by adding the file to the exclusions list.

Follow the instruction below:

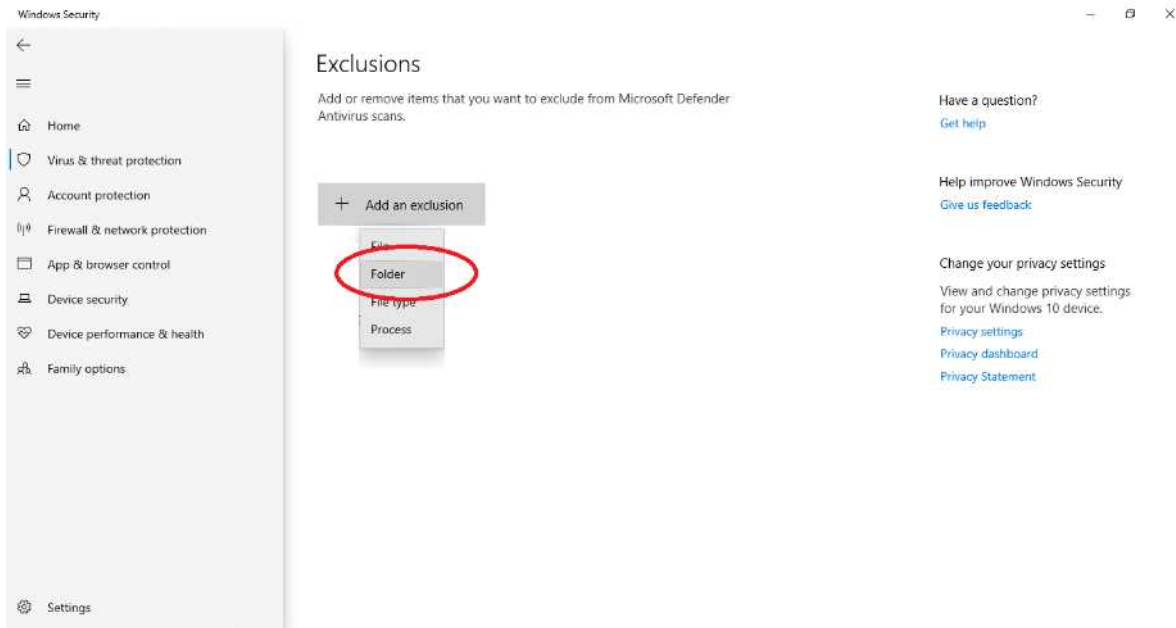
WINDOWS 10:

1. Go to Start > Settings > Update & Security > Windows Security > Virus & threat protection.
2. Under Virus & threat protection settings, select Manage settings.

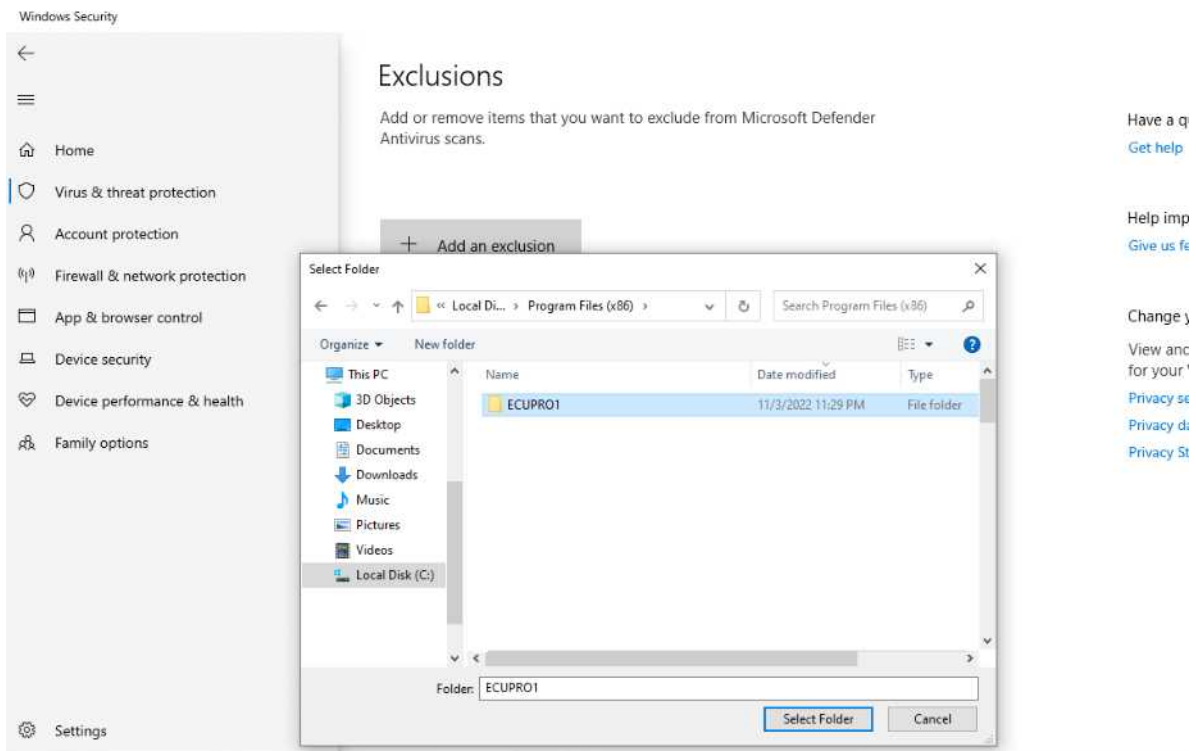




And then under Exclusions, select Add or remove exclusions.



Press button Add an exclusion and select the folder and click "Select Folder" to add it to the Exceptions list. (default location is C:/Program Files (x86)/EcuPro1)





WINDOWS 11:

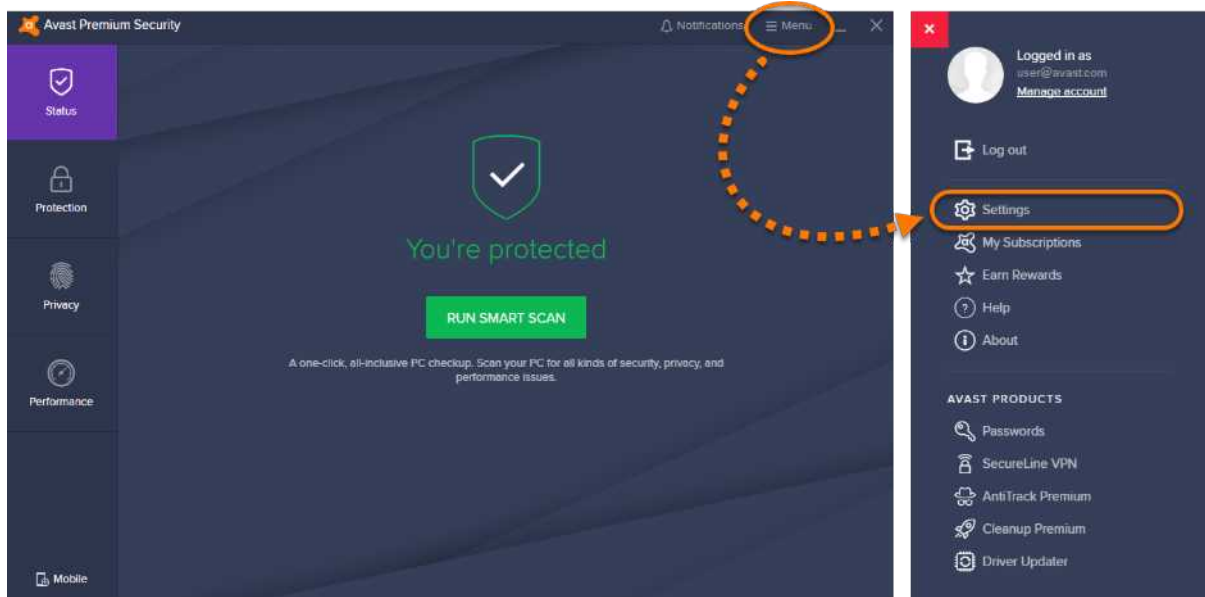
You can follow to this link: [https://support.microsoft.com/en-us/windows/add-an-exclusion-to-windows-security-811816c0-4dfd-af4a-47e4-c301afe13b26#ID0EBF=Windows\\_11](https://support.microsoft.com/en-us/windows/add-an-exclusion-to-windows-security-811816c0-4dfd-af4a-47e4-c301afe13b26#ID0EBF=Windows_11)

The following section lists how to add a program to the whitelist in other common AV software. You may not have the same software, but the process is the same.

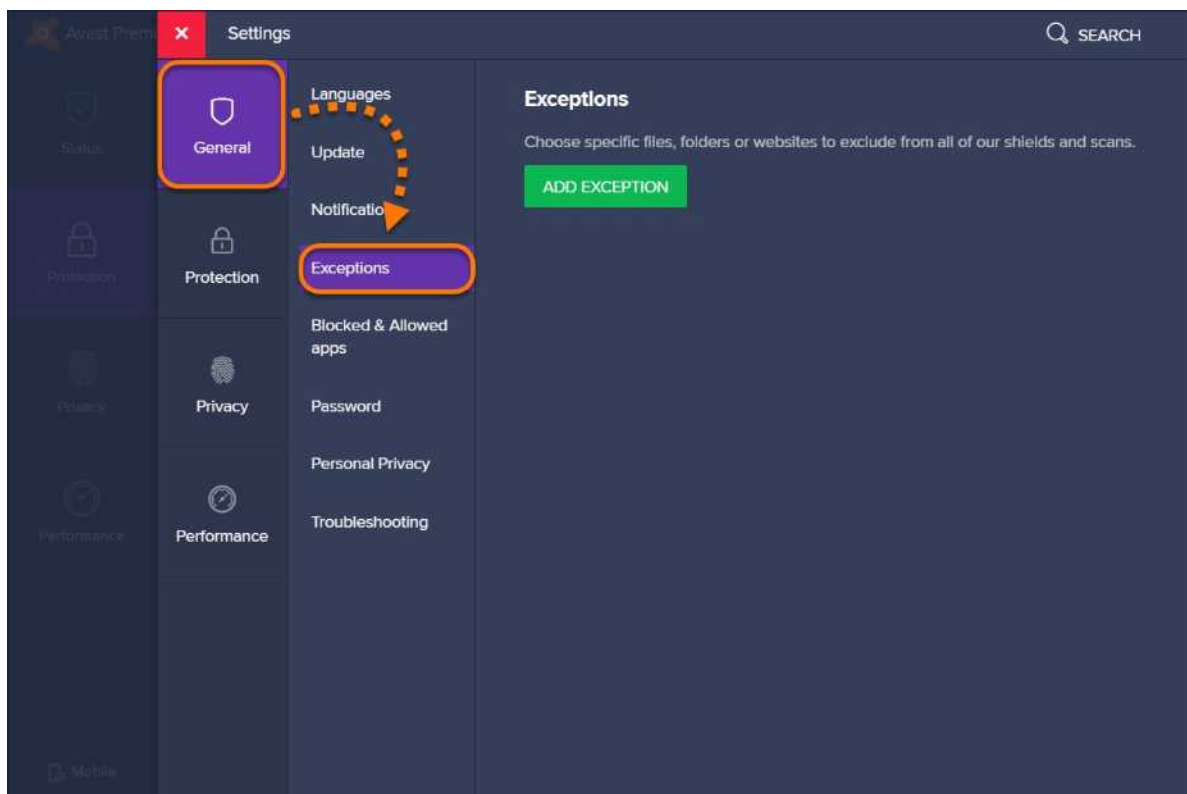


## Avast Anitvirus

Open the Avast Antivirus user interface and select ☰ Menu ▶ Settings.

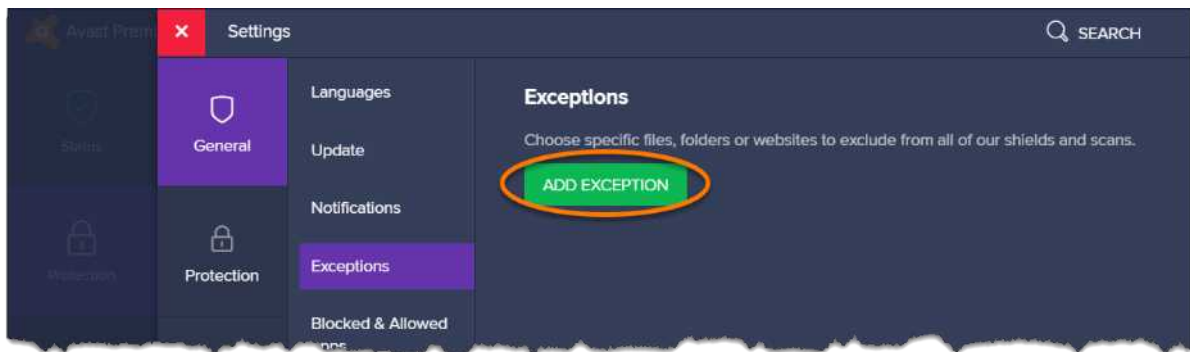


Ensure the General tab is selected, then click Exceptions.

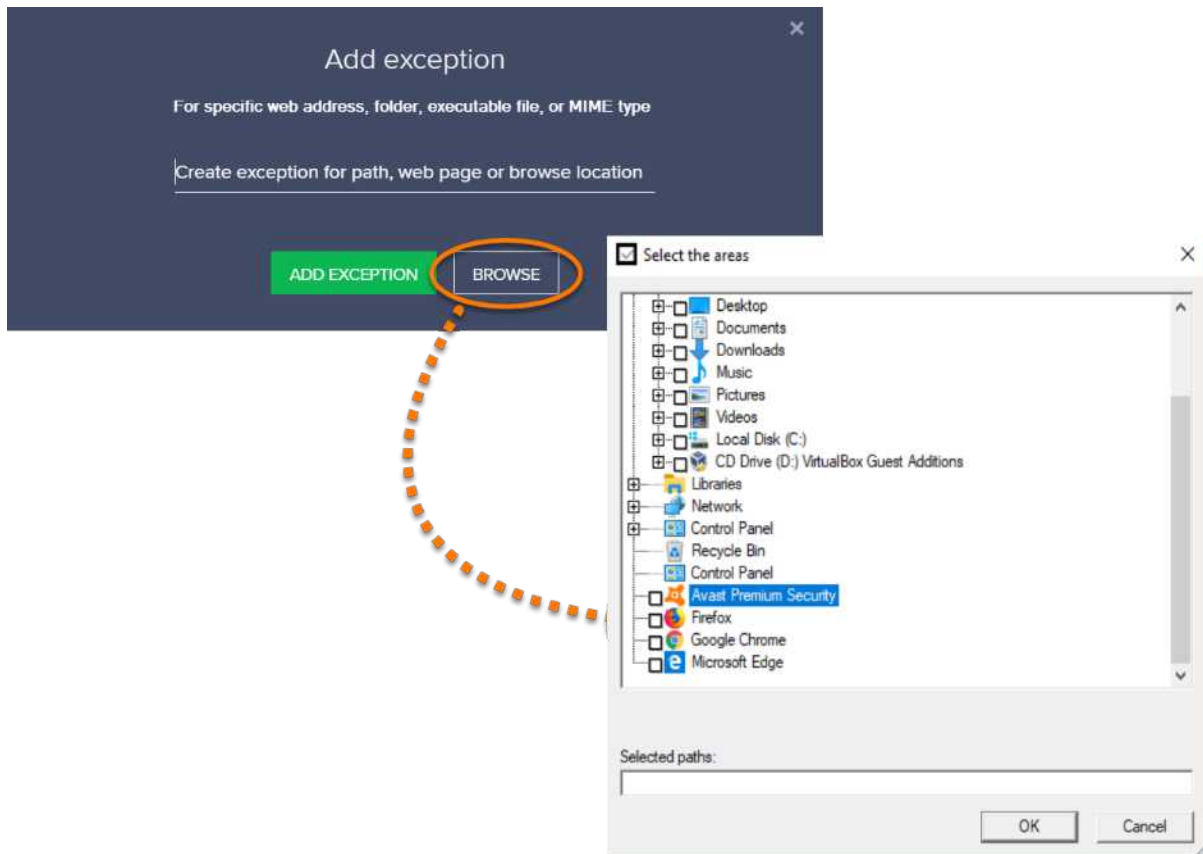




Click the Add Exception button.



Click Browse, open the list to show the folder you have installed the ECUPRO1 software to. (default location is C:/Program Files (x86)/EcuPro1) tick the box next to the EcuPro1 folder, then click OK.





## AVG

1. Double-click the AVG icon in the bottom-right corner of the taskbar -- in the system tray -- to open the AVG Control Panel.
2. Double-click "Anti-Virus" in the Control Panel to view its settings.
3. Click the "Manage exceptions" button.
4. Click the "Add Path" button to add an entire folder to the Exceptions list or "Add File" button to add a single file to the list.
5. Select the folder or file and click "OK" to add it to the Exceptions list. (default location is C:/Program Files (x86)/EcuPro1)
6. Click "Apply" to apply the new settings.
7. Click "OK" to close the AVG Advanced Settings window.

## Norton AV

1. Click the "Settings" link in the Norton Antivirus window to navigate to Settings. The Computer tab is selected by default.
2. Click the "Antivirus and SONAR Exclusions" link and then click the "Configure" link next to "Items to Exclude from Scans." The Scan Exclusions window opens.
3. Click the "Add" button, then the "Browse" button. Select the file you want to exclude from scans and click "OK" twice to add the file to the Exclusions list. You can select an entire folder, and all its subfolders, if you want to exclude a group of files. (default location is C:/Program Files (x86)/EcuPro1)
4. Click "Apply" and then "OK" to apply and save the new settings.
5. Click the "Configure" link next to "Items to Exclude from Auto-Protect, SONAR and Download Intelligence Detection."
6. Use the same method to add the file or folder to the Auto-Protect, SONAR and Download Intelligence Detection Exclusions list.
7. Click "OK" to return to the main Norton Antivirus window.



## McAfee

1. Type "VirusScan Console" at the Start screen and press "Enter."
2. Right-click "On-Access Scanner" listed in the left window pane and select "Properties."
3. Click "All Processes, Detection, Exclusions" and select the "Exclusions" tab.
4. Click the "Add" button, click "Browse" and select the folder or file you want to add as an exception. (default location is C:/Program Files (x86)/EcuPro1)
5. Click "OK" in the "Add Exclusions Item" dialog box and click "OK" in the "Set Exclusions" prompt.
6. Click "Apply" in the "On-Demand Scan Properties" window and click "OK" to save your settings.